ABSTRACT

There is provided an operation history utilization system which includes a terminal electric device (101), a server electric device (user server) (102), and an application server (103) that are connected to one another via network. On the terminal electric device (101), there is implemented a device agent (201) for storing the device operated by a user, the operation details and the operation time as an operation history set. On the server electric device (102), there is implemented a user agent (202) for receiving the operation history transmitted from the device agent (201) at a predetermined timing and managing the history in a centralized manner. On the application server (103), there is implemented a service concierge (203) for providing service, considering the user's taste by inquiring the user agent (202) about the operation history.